



International Journal of Public Leadership

Leadership cultures and discursive hybridisation: On the cultural production of leadership in higher education reforms

Lucia Crevani Marianne Ekman Monica Lindgren Johann Packendorff

Article information:

To cite this document:

Lucia Crevani Marianne Ekman Monica Lindgren Johann Packendorff , (2015),"Leadership cultures and discursive hybridisation: On the cultural production of leadership in higher education reforms", International Journal of Public Leadership, Vol. 11 Iss 3/4 pp. -

Permanent link to this document:

http://dx.doi.org/10.1108/IJPL-08-2015-0019

Downloaded on: 12 November 2015, At: 00:12 (PT)

References: this document contains references to 0 other documents.

To copy this document: permissions@emeraldinsight.com

The fulltext of this document has been downloaded 6 times since 2015*



Access to this document was granted through an Emerald subscription provided by emerald-srm: 380560 []

For Authors

If you would like to write for this, or any other Emerald publication, then please use our Emerald for Authors service information about how to choose which publication to write for and submission guidelines are available for all. Please visit www.emeraldinsight.com/authors for more information.

About Emerald www.emeraldinsight.com

Emerald is a global publisher linking research and practice to the benefit of society. The company manages a portfolio of more than 290 journals and over 2,350 books and book series volumes, as well as providing an extensive range of online products and additional customer resources and services.

Emerald is both COUNTER 4 and TRANSFER compliant. The organization is a partner of the Committee on Publication Ethics (COPE) and also works with Portico and the LOCKSS initiative for digital archive preservation.

*Related content and download information correct at time of download.

1. Introduction

In this paper, we inquire into how leadership cultures are produced in the reforms of higher education, in a hybridised discursive context of traditional academic values and emerging managerialism and leaderism. By analysing organisational change as the production of cultural notions of leadership, we show how traditional and emergent discourses are simultaneously present in organisational change processes. We thereby add to earlier studies on higher education reform (cf Reed, 2002; Deem, 2004; Clarke et al, 2012; Bolden et al, 2013; Kirkpatrick et al., 2005) by providing a conceptualisation of how different discourses are simultaneously invoked in the ongoing production of organisational truths, direction and hence the space of action for organisational actors. Where earlier research often tends to handle the relation between traditional academic/bureaucratic discourses and emergent managerialist/leaderist ones as a clear and distinct shift (c.f. Kirkpatrick et al., 2005), we emphasise how hybrid cultures develop through confirmation, re-formulation and rejection of discursive influences.

In contemporary organizational research, the development of leadership norms and ideal in public sector reform has been a recurring theme (cf O'Reilly and Reed, 2010; Fitzgerald et al, 2012). Based in a 'managerialist' discursive notion of leadership, public sector management in profession-based organisations such as schools and universities is increasingly to be founded upon market mechanisms, corporate organisational structures, and clear principles of accountability and responsibility, intended to replace earlier policy technologies based in professionalism and civil service-inspired bureaucratic ideals (Ball, 2003). It is a shift that also involves changed assumptions and practices related to leaders and leadership (Bolden et al, 2013).

According to O'Reilly & Reed (2010) managerialism has by time also been extended by a complementary discourse, 'leaderism'. Leaderism adds notions of individual leaders as radical change agents with abilities to define organisational agendas and solutions, unify diverging interests and create enthusiasm and shared values in organizations – notions that have become widespread both in leadership research and practice (cf Alvesson & Svenningson, 2003). Thereby, leaderism has introduced the general notion of the individual, powerful heroic leader in settings where leadership has traditionally been executed by representative political bodies, civil servants or collegial forums. In an era when higher education institutions are granted formal autonomy and at the same time expected to participate directly in societal innovation systems, leaders and leadership are thus emphasised as central to university change agendas (Marginson and Considine, 2000) – as solutions to efficiency problems, as arenas for rational control, as ideals for the professional employee, as symbols for successes and failures.

These changes are usually contrasted to the traditional professional values of the higher education sector, often related to notions of academic freedom and expansion of human knowledge as the *raison d'être* of

universities. In this traditional discourse leadership is closely tied to excellent scholarship, in which important decisions are made in collective and collegiate manners, in which the success and prosperity for the institution rest upon its ability to create a safe, allowing and predictable context for their professionals (with administrative staff constructed as working for the professionals in the traditional idea of the professional bureaucracy, Mintzberg, 1993). As noted by Henkel (1997) and Clarke et al (2012), managerialist interventions into higher education organisations often tend to challenge these values through increased focus on administrative rules, centralisation and homogenisation of regulations and procedures, decreased job security, and unitary command leadership forms borrowed from private sector corporations. Not surprisingly, scholarly analysis of current changes often depart from individual- or organisation-level studies of how traditional professional norms are overridden by emerging managerialist/leaderist notions based in New Public Management and the private business sector (Bolden et al, 2013). While such research adds important insights into the emergence of new discursive influences, there is a risk of downplaying the continued relevance of traditional professional and bureaucratic ideals, as well as loosing nuances in how these changes may be uneven and contested (Kirkpatrick et al., 2005). Moreover, aspects in which the different discourses might actually collude are not brought to the fore.

An alternative is to conceptualize the current situation in terms of hybrid organizations (Gittell and Douglas, 2012). Hybridity points to heterogeneous arrangements mixing elements of different origins (Brandsen et al., 2005). The concept of institutional logics (Friedland and Alford, 1991) is increasingly used in order to conceptualize the tensions inherent in current changes in terms of conflicting institutional logics and how the co-existence of such logics is handled (Lounsbury, 2007; Reay and Hinings, 2009). While such analyses show interesting dynamics, they present different institutional logics as they interact and are combined, thereby presuming that the logics themselves are not affected by such processes, remaining distinct and coherent over time.

In this article we argue that by analysing organisational change processes as the production of leadership norms and practices that take place as traditional and emergent discourses are simultaneously invoked, we can better understand how managerialism and leaderism are introduced in relation to professionalism and bureaucratic ideals. Changing hybrid leadership cultures are thereby produced, in which some discursive elements are combined, others transformed, yet others mobilised out of the picture. Such a perspective is also open to the possibilities of discourses being changed and reformulated as a consequence of hybridisation.

Hence the current change processes in the higher education sector is in this paper analysed as the changes in leadership cultures, i.e. as processes in which discursive understandings of leadership are drawn upon in the construction of norms, ideals and practices related to the production of organisational direction (see also Eckert and Drath, 2009). By linking cultural changes in organisations to societal discourses on leadership, management and public sector governance, we want to contribute to an understanding of how

general discourses are invoked in change processes in higher education organisations and thereby becoming part of local/cultural understandings of leadership work.

Leadership is thus studied as relational and cultural phenomenon produced and reproduced in local daily practice as actors draw upon discursive resources (i.e. various societal discourses) related to leadership, public sector governance and professionalism (cf Fairhurst, 2009; Fairhurst and Uhl-Bien, 2012) - discursive understandings of what leadership is, how it is to be exercised and not, why leadership should be practiced in certain ways, who are and should be considered as leaders, and so on (cf Alvesson, 2011). Such understandings may result in local, cultural, constructions of, e.g., who is included and excluded from leadership, how different subjects participate in the development of the organization, how assumptions and narratives are mobilized, and so on. Leadership cultures are produced and sustained through language; by stories, metaphors, myths, heroes and villains, traditions and symbolic events, by performative leadership ideals borrowed from leadership training, media or professional traditions.

In situations where different cultural understandings of leadership meet – that is, where conflicting and heterogeneous discursive resources are mobilised by actors (Clarke et al, 2009) – processes of change unfold where leadership cultures are combined, produced and reproduced. Beyond the dualist notions of profession based leadership vs. private sector leadership there are ongoing daily practices where leadership ideas and ideals are constantly under production in interaction (Bolden et al, 2013) – where ambiguity and conceptual confusion is normal (Ford, 2006) and where cultural hybrids appear, are reproduced and sometimes rejected (cf Fitzgerald et al, 2012).

The aim of this paper is to analyse how leadership cultures are produced in the reforms of higher education, in a hybridised discursive context of traditional academic values and emerging managerialism and leaderism. Building on a perspective on leadership as a cultural phenomenon emerging in interaction processes (Uhl-Bien, 2006; Author, 2010a) in which societal, sectorial and professional discursive resources are invoked (Alvesson and Sveningsson, 2003), we intend to add to earlier studies on how notions of leadership are involved in the transformation of higher education organisations (cf Deem, 2004; Bolden et al, 2013). This perspective does not only allow a more fine-grained analysis of how these transformations unfold – involving not only clear discursive clashes but also instances of hybrid cultures and creeping changes in the discursive resources drawn upon (cf Fitzgerald et al, 2012) – but also a critical analysis of changed power relations as 'truths' on professionalism and leadership are gradually reformulated. Our study is located in a general context of New Public Management-inspired changes in the Swedish higher education sector.

2. Leadership cultures and discursive hybridisation

2.1 Discursive resources in higher education reform

Since the 1980's, New Public Management is a general trend in public sector reform across the world, driven by policy discourses constructing the public sector as bureaucratic, conservative, self-serving, ineffective, dominated by internal professional norms (Hood, 1995). At the core of NPM, we find the managerialist discourse - emphasizing the management of public sector organizations through instrumental rational structures, standardized procedures, clearly defined notions of responsibility and accountability (Pollitt, 1990; Clarke & Newman, 1997; Reed, 2002). Managerialism has been introduced as a set of organizational and social technologies for the efficient management of organizational matters, construing public sector organizations as in need to be 'managed' and the clients/taxpayers as consumers operating in a turbulent marketplace (Ball, 2003), although higher education has proven more resilient to the new practices than other public sector organisations (Scott, 2011). According to O'Reilly & Reed (2010), managerialism contains an aspect of entrepreneurship (non-bureaucratic organizing for innovation in a competitive market) and an aspect of culture management (aligning policymakers and public sector managers in terms of beliefs and strategic orientation). Managerialism thus projects most of its hopes through the deeds of liberated managers, who are best informed and best suited to deal with the challenges facing their respective organizations. More specifically, hope is projected onto a desired image of the liberated leader, an ideal and simplified image of a rational and omnipotent actor to which the fates of complex organizations can be trusted (Meindl et al, 1985).

In the words of O'Reilly & Reed (2010) there is an emerging discourse of 'leaderism' complementary to managerialism, a discourse emphasizing leaders as radical change agents, emphasizing the possibilities of unifying a diversity of stakeholders into common visions, but also emphasizing leaders as autonomous. They are not only implementing reforms, but also designing them within a general framework set up by policymakers; they are "authors of their own reforms" – although leadership development initiatives targeting the management of public sector organizations may be seen as performing forms of symbolic violence and thus aligning the management to policy makers' agenda (Tomlinson et al., 2013). Moreover, an image of leadership as a positive and inspiring phenomenon - that is, a moral, aesthetic and spiritual addition to functionalist managerial techniques - is as the centre of this discourse (cf Currie & Lockett, 2007).

In current critical research on higher education reform, managerialism and leaderism are usually contrasted to what is often referred to as traditional professional academic values (cf Henkel, 1997), or Old Public Management (Deem, 2004). Ball (2003) argues that the 'education reform package' as it is applied in schools, colleges and universities are embedded in interrelated policy technologies – the market, managerialism and performativity (in the sense of increasing performance). These technologies have

different emphasis in different cultural settings but they are inter-dependent in the processes of reform. They are set over and against other and older technologies as professionalism and bureaucracy.

The values that are suppressed and replaced in the current reforms are related to a series of professional and bureaucratic discursive notions of what academic work used to be about and how universities were supposed to be organised. In a study of academic leaders having experienced the introduction of New Public Management, Deem (2004) point at the far reaching self-regulation of work for academic professionals, collective and collegiate decision-making forms, a view of leadership as focusing on creating the best possible conditions for knowledge-intensive work, and an egalitarian and meritocratic view of both students and employees. Leadership was an aspect of senior scholarship, something that was nurtured and developed incrementally in the same way as academic reputation and respect. It did not contain aspects of corporate management such as internal auditing, performance measurement, customer orientation and the current emphasis on societal usefulness and participation in innovation systems.

2.2 Higher education leadership as hybridised culture and hybridised discourse

The available discursive resources in society related to leadership tend to grant primacy to the notion of the single, heroic, masculine leader as a norm for modern and effective leadership (cf Alvesson & Sveningsson, 2003; Author, 2010a; O'Reilly and Reed, 2010; Bolden et al, 2013, Holgersson, 2013). This resonates well with the general developments in the field of leadership studies, which has traditionally been leader-centered, i.e. focused on the individual leaders and their traits, abilities and actions (Wood, 2005), placing the abstract phenomenon of 'leadership' into distinct individuals that are detached from their cultural context (Barker, 2001). The general research agenda in the leadership field can be characterised as both *positive* and *normative* (Meindl et al, 1985; Author, 2011; Alvesson and Spicer, 2012), generally portraying leadership as an inherently 'good' phenomenon that has an important role to play in improving for example economic growth and conditions of living. Leadership research is thus seen as a vehicle of finding the best leaders and leadership practices needed for the achievement of desired outcomes (Wood, 2005; Carroll et al, 2008).

The leader-centrism inherent in this dominating discourse has been heavily criticized by an increasing number of leadership scholars and alternative ways of thinking of and practicing leadership have been proposed (cf Author, 2010a; Denis et al, 2012; Fitzgerald et al, 2012). While such alternative ways – such as shared leadership, distributed leadership and so forth (cf Author, 2007) - are usually framed as new, alternative and suppressed notions of leadership, they are at the same time well established in traditional professional discourses of higher education (Bolden et al, 2013). Therefore, it seems even more paradoxical that organizations traditionally characterized by collective forms of leadership and shared responsibility, such as universities, are now moving towards an individualistic and heroic leadership ideal by invoking current dominating managerialist and leaderist discourses:

"...emerging forms of leadership and management practice may be experienced as conflicting with ideals of collegiality academic freedom, education and scholarship, ultimately distancing and disengaging the very people that universities seek to influence and involve in institutional governance, strategy and change." (Bolden et al, 2013: 2)

As noted by Bolden et al (2013) this is neither a straightforward nor unidirectional development, since notions of 'academic leadership' are related not only to issues of individual and organisational performance, but also to broader social and cultural processes. What we see when employing a perspective on academic leadership as cultural processes in which organisational direction is produced are encounters and clashes between different norms and practices (Marginson and Considine, 2000; Deem, 2004) as actors invoke various discursive resources in their ongoing leadership work (Clarke et al. 2012). What are crucial for the development of a higher education organization in certain directions is not the single individuals occupying certain formal positions, but the kind of leadership culture(s) being shaped and reshaped during such change processes. While such an aspect is downplayed in traditional leadership discourse – which is still dominated by viewing individuals as autonomous, independent selves ordered in a subject-object relation (Hosking 2011), - a cultural perspective - highlighting how we organize matters in daily interaction and thereby produce and re-reproduce norms and practices - challenges such assumptions and enables to study and to practice leadership differently (see also Eckert and Drath, 2009). Our way of relating to each other becomes a central aspect of leadership cultures, defining the possibility and premises for people to join the doing of leadership, which in turn means that the ways in which leadership is produced in an organisation are crucial for what kind of actions that are seen as possible/impossible and desired/unwanted. Leadership cultures thus enables and sustains the space of action for people in the organisation, and hence the organisational direction that unfolds (Author, 2010).

To sum this up, dominating leaderist and managerialist discourses tend to lend primacy to heroic individual managers as 'incarnations' and 'carriers' of effective leadership in the transformation of higher education (cf O'Reilly and Reed, 2010; Bolden et al, 2013) As these discursive notions often tend to be contrasted to traditional notions of collegiate leadership in higher education, current changes are usually analysed in terms of clashes between academic professionalism and private business ideals. As noted by Bolden et al (2013) this may result in simplified notions of change processes (see also Kirkpatrick et al., 2005) – such as that firm beliefs in collegiality and meritocracy are replaced by un-reflective and naive expectations on empowered vice chancellors or deans. A cultural perspective on leadership offers a possibility of a much richer and more nuanced understanding of leadership discourses and organisational change as an ongoing cultural production, by moving the focus to how leadership norms and practices are formulated, combined and disposed of in the organising of daily work.

3. Methodology

The empirical study reported in this paper as a basis of our development of the leadership cultures concept concentrates on a well-established major Swedish university currently undergoing a series of internal changes in the wake of governmental deregulation. Along with the governmental deregulation, university management has undertaken a series of strategic and operative changes.

In the ongoing production of leadership cultures, different discursive resources meet and are re-produced, combined, reformulated as actors draw upon them simultaneously. Cultures build "success" and "failure" versions of the world (Luke, 1995) by producing "truths" of what we should do as members of Academia. The analysis of how discursive resources are drawn upon will thus enable us to understand how leadership norms change over time, what of tensions and paradoxes that appear, how the space of action is produced, and what old truths about academic leadership that is reinforced and what new truths that emerge (cf Gordon, 2002). This also means that we are interested in analysing how discourses actually define, construct and positions human subjects, connected to the power of "truths" about the social and natural world in general and leadership in specific.

..."truths that become the taken-for granted definitions and categories by which governments rule and monitor their populations and by which members of communities define themselves and others" (Luke, 1995: 8f).

Following our interest in change processes in universities, such an analysis will focus on how the invocation of discourses implies re-constructed spaces of action through changes in leadership cultures. New discursive resources may both enable actors to perform certain aspects of leadership, but also constrain them from others.

As to the scope of our analysis, the focus is on how discourses are drawn on and combined, thus coming to constitute certain leadership cultures. The meaning that individuals give to what is happening and to the concept they use lies outside the scope of this article. In other words, we do not claim to reproduce the inter-subjective understanding of the situation observed. We are instead interested in analysing the talk, the repertoires mobilized, the constructions thus taking place (cf Edley, 2001).

The empirical material is produced by means of participant observations and of the collection of a number of texts produced during the (still on-going) change initiatives. Methodologically, we combine a traditional qualitative study of change initiatives over a long period of time with participative observation. The material is in this paper condensed into two selected vignettes representing significant episodes from the on-going change programmes in which leadership cultures are in transition. These are by no means isolated episodes. Rather, they represent the kind of talks and actions common at the university during

this period. They thus offer interesting examples of instances of talk and action in which we can see how the different discourses are invoked as the situation unfolds.

We do not claim that the limited material presented is representative of all practices going on at this university, rather these are significant interactions in which it is possible to observe important aspects of leadership cultures in transitions. While these arenas are formal ones, there are of course other less formal in which other practices take place shaping other aspects of leadership cultures. In particular, although we will see some instances of resistance in the coming vignettes, other forms of resistance, involving both senior and junior faculty could also be observed. Hence, the analysis we produce is of some of the facets of leadership culture in transition at this organization, not of all the sides of such a leadership culture. What we show are those facets being shaped in situations formally recognized as leadership development occasions, situations that therefore could be argued to show the formal enactment of leadership culture and how discursive repertoires are deployed. Not only, leadership development has been described as the exercise of a form of symbolic violence providing participants with the possibility of increasing their space of action by becoming acculturated to the leaderist/managerialist discourse (Tomlinson et al., 2013).

4. The production of leadership cultures in the reform of a Swedish university

During the last decade, the Swedish higher education sector has been subject to several reforms and changes. In 2010, the Parliament voted for a governmental proposal to remove a series of regulations from the Higher Education Ordinance Act. Based on a claimed need for academic autonomy, universities were allowed to handle matters related to internal organisational structures and forms for employments and assessments on their own. At the same time, several national and international systems for performance measurement and assessment have been introduced and used in practice by governmental agencies to close down weak educational programmes and re-distribute research funding. To be noted is though that education at universities is free of charge for Swedish citizens and universities are funded according to the number of students registered and taking exams, which means that the pressure to deliver educational programs with limited resources or to paying students/customers perceived elsewhere (Scott, 2011) is not an issue in this context.

In the wake of such managerialist reforms, the internal debates on what constitutes professionalism, excellence, careers and professional autonomy are on the increase – often against a backdrop of scepticism against New Public Management and utilitarian expectations on producing employable students and profitable innovations. At the same time, emerging technologies for performance measurement – such as bibliometrics – also imply a renewed emphasis on traditional professional values linked to top-quality publishing and rankings of institutions, departments and individuals. In recent inquiry texts, the Swedish government draw upon leaderist discourses on claiming a need for improved public sector leadership in

general and renewed academic leadership in specific, usually depicting 'strong' individual leaders in the private sectors as the ideal to strive for (Author, 2010b). While traditionally formal leadership positions and academic leadership positions were conflated –higher management positions being held by full professors – different universities are now following different strategies, which means that in some cases junior professors/lecturer are endorsed with management positions. Still, as common in other countries as well, managerial positions are mostly, if not exclusively, held by academics, although they may be junior, rather than more "professional managers" (Scott, 2011). All managerial positions are anyway of fixed term character (approximately 4-8 years), which means that people may have to "go back" to the academic path.

One of the major changes undertaken at the studied university in the wake of governmental deregulation was a career development reform aimed at young, promising faculty undertaken during 2010. Framed as a 'tenure track system' it was intended to give those who were accepted for the system as Assistant Professors defined career paths and professional support in their development towards becoming future academic leaders – both as professors and managers. The system represented a long-term commitment on behalf of the university and was intended to add predictability and a sense of procedural justice to the career paths for junior faculty, thereby also strengthening the position of the university in the global hunt for academic talent. Everyone was to understand what was required to pass or fail each step in the formally designated career, and there was also a timetable for the successive evaluations and assessments. Formal managers at all levels were bound to follow the regulations and make sure that they applied to everyone in the same manner.

Like many other Swedish universities, top management thereby responded to governmental expectations on taking on an increased and professionalised responsibility for strategic Human Resource Management instead of treating it as an internal everyday matter for departments, research groups and senior professors (Author, 2010b). The university offered financial support to grant the selected participants time for individual research, but also required that they took part in a series of training sessions and evaluations designed to assist them in their personal development. Our vignettes both take place in such contexts – they are explicitly designed to foster future leaders at the university and they are also meeting places between young faculty and university management in which current leadership cultures are produced and re-produced. The first vignette took place in 2009 during the development of the tenure track system, while the second is from 2013.

4.1 Kittens peeping into the organization

A central part of the developmental work towards the tenure track system was Academic Experience Groups, in which junior faculty met regularly to exchange experiences on their role, articulate reflections on their work situation and train for future leadership assignments. Through the Academic Experience Groups, university leadership was to become more professional and the intention was also to integrate general notions of good leadership in society into the academic profession. In the end of the Experience Groups process, participants compiled their reflections and insights through group work and presented them to university management at an internal conference. By finalising the process by such a session, participants were enabled not only to formulate shared understandings among themselves, but also to offer feedback to the university to be used in the development of the tenure track system and developed career systems.

At such an occasion, the group chose to visualise their experienced work situation by using a 'kitten' as a metaphor for their role. Standing in front of the vice chancellor and other high-ranking managers in a crowded lecture hall, group members explained that they felt small and insignificant, peeping into the organisation without understanding much or having any possibility to make a difference. They continued their metaphorical reasoning by voicing a desire to 'sharpen their claws' and developing into 'tigers'. As kittens, they were playful, innocent, cute creatures that had to be protected, fed and taken care of – as unleashed tigers, they could instead be flexible, powerful, recognised and allowed some space of action. Afterwards, the discussion centred on issues of job-related stress and the lack of long-term employment forms for young faculty, but no one commented upon what the group had said about their feelings of exclusion. When the discussion was over the session leader moved on to the next item on the agenda.

The significance of this vignette lies in the fact that this group consisted of high-performing men and women who had been carefully selected to become future full professors and high academic leaders. After presenting the second vignette, we will turn to discuss what kind of dynamics may lead the junior faculty to position themselves and their space of action in such terms by foregrounding what kind of leadership cultures are involved and how they are shaped and re-shaped in this episode.

4.2 Excellence ambassadors

In the final tenure track system, time-limited Assistant professorships were inserted between post docpositions and Associate professorships as a possibility for selected junior faculty to develop their own research and teaching portfolios. Assistant professorships are open for application for anyone, and usually include a four-year guaranteed salary and limited teaching requirements. After two years, each holder of such a position is assessed according to a predefined model, where a self-assessment along the overlapping dimensions of "Education" (teaching skills), "Research" (research skills) and "Scholarship" (academic leadership skills) is evaluated by an appointed committee. The half-time evaluation is explicitly geared towards assessing the "excellence" of Assistant professors and their prospects of being promoted to Associate Professors. The candidate shall be able to display excellent pedagogical skills, excellent research

skills characterised by independence and own specific contributions, and excellent leadership skills linked to supervisory and managerial experiences. In order to develop a shared sense of what such excellence entails, Assistant professors are expected to take part in a series of development sessions. One of them is the setting of our next vignette.

At this session, several participants were soon bound to undergo their half-time evaluations. There were a lot of discussions in the group and many of them were frustrated and stressed over their work situation in relation to the demands on excellence inherent in the evaluation criteria. The mentor program leader decided to invite a member of the central Faculty Board to answer questions on the evaluation and give some advice on how to proceed. The well-known professor gladly accepted this invitation, as he was actively involved in developing the tenure track system. He arrived well prepared with a PowerPoint presentation.

The first slide depicted how junior faculty at a well-known U.S. university took pride in their workplace and how they actively worked to promote themselves, their research and their institution. They were portrayed as "excellence ambassadors" for the university in the surrounding society, actively assuming responsibility for sustaining it as a top-notch institution by taking part in social media exchanges.

The session participants clearly did not expect this initial message. They agreed that it was indeed important to promote and disseminate their research, but as Assistant professors they also had to demonstrate excellence in terms of publishing, external grants, teaching, pedagogical and managerial development, and so forth. Unlike the US university brought up as a role model, their own university lacked a clear strategy for dissemination and marketing. If such a strategy indeed existed, they had never heard of it. The question of what the demand to be "excellent" meant remained unanswered.

The invited professor then moved on to the next slide, which centred on citations. Their university was again being compared to the same US institution, both on university level and when it comes to some individual leading scholars. He explained that citations are how academic excellence is measured, and that increased excellence is the same thing as becoming increasingly cited in high-ranked journals. The advice to the session participants is to seek co-authorship with well-cited international researchers in order to get more citations themselves. The session room was now more or less silent. Clearly uncomfortable with both the silence and the message, the session leader finally asked "but what is it that drives research?" The professor did not hesitate: "I want to have more citations than my colleague, of course! I am competing with him!"

After the session, participants gathered around a table with coffee and rolls, still silent. They got the message - that excellence is measured in terms of citations and that their future careers at this university depended on their ability to get increasingly cited. The session leader encouraged them to articulate their feelings and reflections on this, which evoked some reaction. One of them said that "I am not sure that I

want to be at a place that has this view. It does not suit me. My passion for research is based in making good for society and contributing to important issues, not in getting cited!" Another participant added "I cannot think in terms of competition in research, I must think in terms of cooperation if it shall be possible to work. Competition does not work for me. I should never be able to take such a stance towards my co-workers, it would not work." A third voice around the table exclaimed that "But this was really good to know. Now we know where our university stands. What really matters. The rest is just talk."

5. Discussion

In this section we will use the empirical vignettes to initiate a discussion on how various discursive resources are drawn upon in the production of leadership cultures. First, we will analyse the vignettes and development work towards the tenure track system as showcases of the production of hybrid cultures – that is, how traditional and emerging discourses are invoked simultaneously through confirmation, reformulation and rejection. Then, we will discuss the consequences thereof for production of 'truths' and space of action in the construction of organisational direction. As previously noticed, while the situations presented enable us to analyse only some facets of leadership culture, those being shaped in formal meetings, such situations are particularly interesting since they are explicitly dedicated to leadership development efforts.

5.1 Production of hybrid leadership cultures: Confirmation, re-formulation and rejection

In the two vignettes studied, we found leadership cultures under production through the invocation of several discursive sources. Besides general and often discussed ones such as managerialism and leaderism, there were also discourses on academic professionalism, public service, pedagogy, and so on. In line with extant research (cf Deem, 2004; Bolden et al, 2013) we have condensed these discursive resources into a traditional discourse emphasising academic values and impartial bureaucracy, and an emerging one built on managerialism and leaderism. While the two vignettes provide instances of such discourses, we also base our classification and the analysis of the dynamics highlighted between the discourses on the rest of the empirical material collected in the course of our longitudinal project. As already noted in this paper, there are several possibilities for overlaps between them – not least because both discourses are under construction as they are drawn upon in societal development.

As earlier mentioned we analyse the change processes taking place in the cases as based in three modes of invocation of the two discourses; confirmation, re-formulation and rejection (see fig 1). Confirmation is one of the major aspects of cultural change, i.e. that emerging discourses confirm and sustain already established cultural patterns related to leadership. For example, the traditional but elusive emphasis on excellence in research (cf Van den Brink and Benschop, 2012) appears to fit well with emergent aspects of

bibliometrics – citation measurement put emphasis on successful and recognised research rather than on administration and internal politics, upgrading high-quality research in relation to basic teaching or participation in societal innovation systems – as we see in the second vignette. Likewise, the traditional academic governance culture as reflected in the first vignette, which mainly limited collegiality to senior professors, encouraged admiration for academic heroes and left young faculty with a sense of exclusion and lack of belonging, is well reflected in emerging discursive notions of management functions as effectively distanced from everyday operations and of the frenetic search for future elite scholars...

A related aspect was the instances of re-formulation taking place, i.e. when established aspects from the traditional discourse is sustained through a process of changing labels, adding or removing certain meanings or implications. For example, hierarchy is sustained while power in the hierarchy is gradually moved from professorial to managerial cadres – although managerial roles are mostly constructed as presupposing an academic background (Scott, 2011). Being an excellent researcher is still commendable, given that one also embrace organisational needs to impress stakeholders and increase medial visibility, as we see in the second vignette. In the same vignette, we also observe that excellence is still highly valued, but it must be possible to register through technologies for control such as bibliometrical and other research assessment instruments. In this way, the hybrid leadership cultures do not only imply a mix discursive influences from various sources, but also creeping changes in meaning and emphasis by which some cultural aspects become less visible and less visible and others gradually replace them.

Instances of outright rejection were harder to find in the material. By rejection we mean aspects that were constructed as impossible in the ongoing cultural production and hence mobilised out of the picture. Notions related to research as an end in itself and and to university life as secluded were more or less impossible to sustain in the cases studied. Instead, they were constructed as unwanted, ineffective and even immoral. Likewise, there are aspects of the emerging managerialist/leaderist discourse that (yet) are not included in the production of leadership culture, such as full-fledged corporate governance systems populated by non-academics, far-reaching integration of diverse disciplines and subjects despite 'market demands' of such, or of even more elaborate systems for individualisation of academic work.

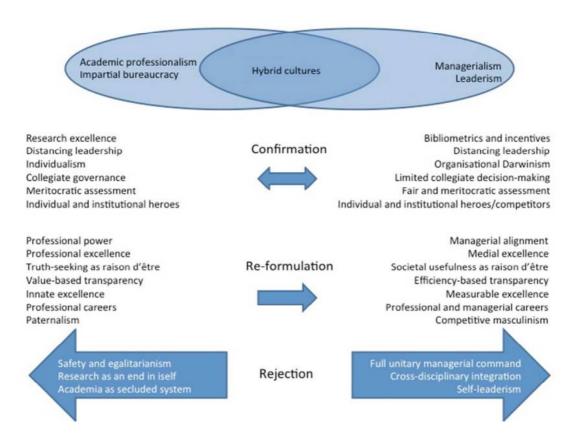


Figure 1: Hybridisation of leadership cultures through invocation of traditional and emergent discursive resources

5.2 Leadership cultures in transition: Production of truths, space of action and direction

In the above section we attended to the hybridisation of leadership cultures at the studied university, emphasising how traditional and emergent discursive resources are combined in various ways during leadership development initiatives. We will here continue by analysing the consequences of this in terms of how space of action and organisational direction is produced in hybridised leadership cultures, attending specifically to how 'truths' are established (Luke, 1995) and how organisational members become constrained and enabled (Holmer-Nadesan, 1996). This analysis provides insight into how such processes take place on the formal arena. As previously discussed, there are other arenas in which other spaces for action are being constructed in different ways. However, in a way or another, even in those arenas actors have to relate to the space of action taking form at the formal level. Hence, our analysis, although limited, is crucial to understand the current process of hybridization.

Analysing the kitten/tiger vignette as a case of leadership cultures in transition, we attend to how the junior faculty repeatedly constructs leadership as something from which they are excluded, as located in a distant, comfortable and transparent core of the organisation. They perform followership in a traditional way by invoking a clear leader-follower distinction (cf Collinson, 2006; Grint, 2009) and emphasise the distance inherent in the dichotomy by employing a genre alien to the situation (fables and fairy tales) in their view of self. The rest of the university is not made subject to the kittens and tigers metaphors, it is rather assumed to consist of actors who hold the power to unleash them into tigers. As kittens, they are not to be allowed in certain groups, not to be offered power-laden tasks, rather they areto be isolated in small work groups separated from the university as a whole, only being able to "peep into" the rest of the organization. By voicing a desire to become 'tigers' they construct a set of current constraints that prevent them from assuming the tasks of leadership, from taking responsibility for transforming and disciplining themselves into capable and high-performing subjects (Ball, 2003). All these accounts point to an organization in which leadership distance is constructed and enacted through a number of practices and where leadership - while having been emphasised and upgraded as a desirable quality in young faculty has also become less available to their identities as professional and successful academics (Gordon, 2002). It also represents a highly gendered notion of their future subject positions as active and successful leaders (tigers), and of their current selves as powerless and precarious kittens whose space of action is limited to the traditional responsibilities of assistant professors rather than to promising future leaders (cf Holmer-Nadesan, 1996).

At the same time, the construct of leadership as distant and as something to be practiced elsewhere, by someone else, is not a new theme in this organization. In the extant professional culture leadership is exercised by a small number of senior professors who occupy the seats of all central decision-making bodies. The managerialist/leaderist discourses drawn upon does not deviate from this other than through an emphasis on professionalism in leadership at all levels, a professionalism that involves capacities beyond pure academic excellence and thus is constructed as unavailable, almost mystified (Gordon, 2002). The alternative discursive notion that faculty members should take responsibility for each other and for the organization, together, is thus not considered. On the other hand, it is thanks to the managerialist/leaderism discourse that arenas as the one that gathers these junior faculty members have taken form. Arenas that provide the possibility for junior members to come close to each other and articulate alternative meanings over what academic work is about. In practice, the junior faculty is therefore already contributing to re-formulating leadership culture, although from a relatively marginal position.

Analysing the excellence ambassadors episode as a case of leadership cultures in transition, we attend to how the junior faculty find themselves in the midst of an unexpected discursive tension between two constructions of the ideal future academic leader at the university. On the one hand, being 'excellent' is constructed in managerialist terms by the invited professor as involving performance measurement,

calculation, competition and individualism. On the other hand, being excellent is also constructed by the participants as unconditional love for research that should have a positive impact on society and should be pursued together with colleagues, thereby drawing upon traditional academic discourses. The dominant logic is still that the second construct can only be sustained if channelled through the norms of the first; if it results in measurable and competitive results in line with stated norms and targets defined by the organisation (Ball. 2003).

The managerialist interpretation of excellence also results in producing cultural truths on the benefits of distance between both the academic work and society and between employees in Academia. The researchers' focus should be on increasing his/her impact factor in terms of citations, and fellow academics are produced into competitors to beat – unless the 'other academic' is a highly cited researcher, in which case opportunistic closeness is highly valued. This cultural construction also results in an emphasis on closeness between Academia and society in other terms, i.e. that the academic should be able to act as an ambassador for the university by 'medializing' his/her own persona and thus prove the usefulness of himself and his university to society at large. Such a construction strongly invokes a leaderist discourse, in which leaders are strong, competitive and visible, individualism is highly valued, and success is granted to "the fittest" (Ball, 2003). Managerialism is also vividly present in terms of accountability and responsibility for individual performances that can be quantified and thus controlled (O'Reilly and Reed, 2010). On the other hand, the glorification of known professors, the competition for prestige and for the possibility to "set the agenda", the separation between senior and junior faculty, and the prioritization of research activities over teaching and administration is not something new, rather already present in a traditional professional discourse. What is new is the simultaneous erosion of common professional identities and "the construction of new forms of institutional affiliation and 'community' based upon corporate culture" (Ball, 2003: 219). This results in redefined spaces of action in which conformance to performance objectives and organisational strategies become new ingredients of excellence.

The kitten/tiger vignette is also an example of how discourses on leadership and empowerment are drawn upon in the ongoing hybridisised cultural production of leadership. The emerging leaderist discourse invoked in the construction of the tenure track system is in this way an enabling construct, posited against a constraining version of the traditional professional discourse in which the university is indeed managed in a collegiate way, but by full professors only. The organisational change processes of which this vignette is a part here seem to have resulted in temporary hybrid cultures and possible re-formulations of discourses of leadership, professionalism, excellence, and hence of the spaces of action experienced by and available to different actors. The traditional professional culture of the university may be seen as alimenting the kitten-tiger distinction, while the tenure track initiative (new to this setting) is expected to be an attempt to break with such culture through the introduction of a of managerialist and leaderist way of working with leadership development. In this case, a managerialist initiative is constructed as a promise to junior faculty to become involved in the leadership of the university if excellence is achieved – an

affirmative form of leadership development that may be interpreted as performing symbolic violence on the junior faculty (Tomlinson et al., 2013), both increasing and constraining their space of action. At the same time, the professional culture is contributing to sustain exclusion and a notion of leadership as not requiring specific training or experience other than having achieved the rank of Professor.

In the excellence ambassadors case, the presence of these various constructions results in producing a hybrid culture of distance between the assistant professors, who are supposed to become future leaders and to have entered a clear and defined career path, and the senior faculty at the university, represented by one professor, providing them with one more task to attend, being ambassadors, and condensing excellence into citation figures. Interestingly, the leaderist and managerialist discourses inform the ambition with the new formalized career path: there are clearly defined performance criteria, responsibility and accountability are placed onto the individual, leadership is defined as one of the core competences to be developed and demonstrated (cf O'Reilly and Reed, 2010). A traditional bureaucratic discursive notion of meritocracy is thus sustained but also re-formulated into a more managerialist construction of "up or out" careers, motivated by an explicit ambition at the university to break with informal nepotistic tendencies that often play against women and minorities. For example, administrative tasks, contributing to organizational development rather than to one's own career only, are also to be evaluated. In this way, practicing the new career system is achieved in a complex cultural interplay of individualism and organisational Darwinism on the one hand - the assistant professor stands on his/her own objective merits and should not be helped by close relation to senior faculty – and of a bureaucratic impartiality – they can rely on being supported, treated equally and fairly, that all tasks should count and they shall be less left to the discretion of their senior colleagues. This "up or out" system also produces distance in another way, given that the position as assistant professor is a temporary position based on the assumption that not everyone will succeed in fulfilling the requirements posed for advancing to a permanent position. The assistant professor is thus places in a liminal space between belonging and not belonging – but then paradoxically asked to act as an ambassador of the university, as if s/he would be closely located in the centre of the organization. Still, contrary to the observations made by Tomlinson et al. (2013) of how the higher management of higher educations institutions in the UK seems to accept the leaderist logic as a way of increasing its own space of action, in the leadership development situations observed involving junior staff we see resistance and ambiguity which leads to the emergence of a hybrid leadership culture in which different discourse and practices are mobilised. Anyway, a further consequence of the liminal position in which assistant professors are put might also be what Ball (2003) refers to as 'fabrication', i.e. a covert expansion of space of action by including into one's own notion of professionalism the ability to carefully craft and articulate performances in a manner that is measured and recognised as good research, good teaching - and indeed, good leadership. Fabrication is in this sense both a way of displaying competitiveness and ability, but also a way of escaping humiliation (Czarniawska, 2008) for not being good enough.

6. Conclusion

In this paper, we set out to analyse how leadership cultures are produced in the reforms of higher education, in a hybridised discursive context of traditional academic values and emerging managerialism and leaderism. Building on a perspective on leadership as a cultural phenomenon emerging in interaction processes (Uhl-Bien, 206; Author, 2010a) in which societal, sectorial and professional discursive resources are invoked (Alvesson and Sveningsson, 2003), we want to add to earlier studies on how notions of leadership are involved in the transformation of higher education organisations. The perspective outlined were intended not only to allow more nuanced analysis of how these transformations unfold, but also a critical analysis of changed power relations as 'truths' on professionalism and leadership are re-formulated over time.

Departing from two vignettes from sessions with junior tenure track participants at a Swedish university, our analysis centres on the emergence of hybrid leadership cultures in which several discursive resources are drawn upon in daily interaction. Where earlier research often tends to handle the relation between traditional academic/bureaucratic discourses and emergent managerialist/leaderist ones as a clear and distinct shift, we have emphasised how hybrid cultures develop through confirmation, re-formulation and rejection of discursive influences. This also implies that there is no clear development as to what kind of space of action that is under construction in Academia, the managerialist/leaderist discourse may constrain certain practices, but enable other. We are looking at a space of action that is organically changing shape.

In the processes of cultural production taking place as different discursive resources are invoked, actors in the organisation re-construct action space. In the vignettes, for instance, participants positioned themselves as powerless and located far from the leadership processes going on, thereby drawing on both traditional discourses on professorial management and on emergent leaderist notions emphasising professionalised corporate management. They also opposed to, but partly subjugated to, the increase of bibliometrical evaluations as a core ingredient in notions of excellence – again a notion in which traditional values and emerging ones reinforce each other. The gradual replacement of traditional notions of affiliation and communitarianism in Academia by emergent notions of competition and "up or out" careers – emphasising the formal relation between individual performing subjects and organisational strategies and evaluation systems over informal professional research values – is a third example of this.

There are certainly limitations to this study that future research may ameliorate. An extended empirical material would enable a further understanding of what cultural constructions of leadership that become confirmed, re-formulated or rejected. Several organisational change processes beyond the studied tenure track system would thus be beneficial to follow. International comparisons would also be rewarding in order to extend the conceptual framework and at the same time identify central differences in how emergent managerialist and leaderist discourses take hold of higher education.

References

- Alvesson, M. (2011), "Leadership and organizational culture", in Bryman, A., Collinson, D.L., Grint, K., Uhl-Bien, M. & B. Jackson (Eds.) *The SAGE Handbook of Leadership*. London: SAGE, pp. 151-164.
- Alvesson, M. and Spicer, A. (2012), "Critical leadership studies: The case for critical performativity", Human Relations, Vol. 65, No. 3, pp. 367-390.
- Alvesson, M. and Sveningsson, S. (2003), "Managers Doing Leadership: The Extra-Ordinarization of the Mundane", *Human Relations*, Vol. 56, No. 12, pp. 1435-1459.
- Ball, S. (2003), "The teacher's soul and the terrors of performativity", *Journal of Education Policy*, Vol. 18, No. 2, pp. 215-228.
- Barker, R. A. (2001), "The nature of leadership", Human Relations, Vol. 54, No. 4, pp. 469-494.
- Bolden, R., Gosling, J. and O'Brien, A. (2014), "Citizens of the academic community? A societal perspective on leadership in UK higher education", *Studies in Higher Education*, Vol. 39, No. 5, pp. 754-770.
- Brandsen, T., van de Donk, W. and Putters, K. (2005) "Griffins or Chameleons? Hybridity as a Permanent and Inevitable Characteristic of the Third Sector", *International Journal of Public Administration* Vol. 28, pp. 749-765.
- Carroll, B., Levy, L., and Richmond, D. (2008) "Leadership as practice: Challenging the competency paradigm", *Leadership*, Vol. 4, No. 4, pp. 363-379.
- Clarke, C. A., Brown, A. D. and Hope Hailey, V. (2009). "Working identities? Antagonistic discursive resources and managerial identity", *Human Relations*, Vol. 62, No. 3, pp. 323-352.
- Clarke, C. A., Knights, D. and Jarvis, C. (2012), "A labour of love? Academics in business schools", Scandinavian Journal of Management, Vol. 28, No. 1, pp. 5-15.
- Clarke, J. and Newman, J. (1997), The Managerial State: Power, Politics and Ideology in the Remaking of Social Welfare, London: Sage.
- Collinson, D. (2006), "Rethinking followership: A post-structuralist analysis of follower identities", *The Leadership Quarterly*, Vol. 17, No. 2, pp. 179-189.

- Currie, G. and Lockett, A. (2007), "A critique of transformational leadership: Moral, professional and contingent dimensions of leadership within public services organizations", *Human Relations*, Vol. 60, No. 2, pp. 341-370.
- Czarniawska, B. (2008), "Humiliation: A standard organizational product?", *Critical Perspectives on Accounting*, Vol. 19, pp. 1034-1053.
- Deem, R. (2004), "The knowledge worker, the manager-academic and the contemporary UK university: New and old forms of public management?", Financial Accountability & Management, Vol. 20, No. 2, pp. 107-128.
- Denis, J-L, Langley, A and Sergi, V (2012), "Leadership in the plural", *Academy of Management Annals*, Vol. 6, No. 1, pp. 211-283.
- Eckert, R. H. and Drath, W. A. (2009), "Developing leadership cultures: Leadership is more than leaders", Personalfuhrung, No. 1, 22-29.
- Edley, N (2001), "Analyzing Masculinity:Interpretative Repertoires, Ideological Dilemmas and Subject Positions", in Wetherell, et al (Eds.) *Discourse as data: a guide for analysis*, London: Sage
- Fairhurst, G. T. (2009), "Considering context in discursive leadership research", *Human Relations*, Vol. 62, No. 11, pp. 1607-1633.
- Fairhurst, G. T. and Uhl-Bien, M. (2012), "Organizational discourse analysis (ODA): Examining leadership as a relational process", *The Leadership Quarterly*, Vol.23, pp. 1043-1062.
- Fitzgerald, L., Ferlie, E., McGivern, G. and Buchanan, D. (2013), "Distributed leadership patterns and service improvement: Evidence and argument from English healthcare", *The Leadership Quarterly*, Vol. 24, No. 1, pp. 227-239.
- Fletcher, J.K. (2004), "The paradox of postheroic leadership: an essay on gender, power, and transformational change", *The Leadership Quarterly*, Vol. 15, No. 5, pp. 647–661.
- Ford, J. (2006), "Discourses of leadership: Gender, identity and contradiction in a UK public sector organization", *Leadership*, Vol. 2, No. 1, pp. 77-99.
- Friedland, R., and R. Alford (1991), "Bringing society back in: Symbols, practices, and institutional contradictions", in W. W. Powell, and P. J. DiMaggio (Eds.) *The new institutionalism in organizational analysis*, Chicago: Chicago University Press.

- Gittell, J. H. and Douglass, A. (2012), "Relational bureaucracy: Structuring reciprocal relationships into roles", *Academy of Management Review*, Vol. 37, No.4, pp. 709-733.
- Gordon, R. D. (2002), "Conceptualizing leadership with respect to its historical-contextual antecedents to power", *The Leadership Quarterly*, Vol. 13, pp. 151-167.
- Grint, K. (2009), "The sacred in leadership: Separation, sacrifice and silence", Organization Studies, Vol. 31, No. 1, pp. 89-107.
- Henkel, M. (1997), "Academic values and the university as corporate enterprise", *Higher Education Quarterly*, Vol. 51, No. 2, pp. 134-143.
- Holgersson, C. (2013), "Recruiting managing directors: doing homosociality", *Gender, Work and Organization*, Vol. 20, No. 4, pp. 454-466.
- Holmer-Nadesan, M. (1996), "Organizational identity and space of action", *Organization Studies*, Vol. 17, No. 1, pp. 49-81.
- Hood, C. (1995), "The 'new public management' in the 1980's: Variations on a theme", *Accounting, Organizations and Society*, Vol. 20, No. 2/3, pp. 93-109.
- Hosking, D-M. (2011), "Telling tales of relations: Appreciating relational constructionism", *Organization Studies*, Vol. 32, No. 1, pp. 47-65.
- Kirkpatrick, I., Ackroyd, S. and Walker, R. M. (2005), *The New Managerialism and Public Sector Professionals*, London: Palgrave.
- Lounsbury, M. (2007), "A tale of two cities: Competing logics and practice variation in the professionalizing of mutual funds", *Academy of Management Journal*, Vol. 50, pp. 289-307.
- Luke, A. (1995), "Text and discourse in education: An introduction to critical discourse analysis", Review of Research in Education, Vol. 21, pp. 3-48.
- Marginson, S. and Considine, M. (2000), *The Enterprise University: Power, Governance and Reinvention in Australia*, Oakleigh: Cambridge University Press.
- Meindl, J. R., Ehrlich, S. B. and Dukerich, J. M. (1985), "The romance of leadership", *Administrative Science Quarterly*, Vol. 30, pp. 78-102.
- Mintzberg, H. (11993), *Structure in fives: Designing effective organizations*, Englewood Cliffs, NJ, US: Prentice-Hall, Inc.

- O'Reilly, D. and Reed, M. (2010), "Leaderism': An evolution of managerialism in UK public service reform", *Public Administration*, Vol. 88, No. 4, pp. 960-978.
- Pollitt, C. (1990), Managerialism and the Public Service: The Anglo-American experience, Cambridge, MA: Basil Blackwell.
- Reay, T. and C. Hinings (2009), "Managing the rivalry of competing institutional logics", *Organization Studies*, Vol. 30, pp. 629-652.
- Reed, M. (2002), "New managerialism, professional power and organizational governance in UK universities", in A. Amaral, G. Jones & B. Karseth (Eds.) Governing Higher Education: National Perspectives on Institutional Governance. Dordrecht: Kluwer.
- Scott, P. (2011), "Leadership in universities", *International Journal of Leadership in Public Services*, Vol. 7, No. 3, pp. 229 234
- Tomlinson, M., O'Reilly, D. and Wallace, M. (2013), "Developing leaders as symbolic violence: Reproducing public service leadership through the (misrecognized) development of leaders' capitals", *Management Learning*, Vol. 44, No. 1, pp. 81-97.
- Uhl-Bien, M. (2006), "Relational leadership theory: Exploring the social processes of leadership and organizing", *The Leadership Quarterly*, Vol. 17, pp. 654-676.
- Van den Brink, M. and Benschop, Y. (2012), "Gender practices in the construction of academic excellence: Sheep with five legs", *Organization*, Vol. 19, No. 4, pp. 507-524.
- Wood, M. (2005), "The fallacy of misplaced leadership", *Journal of Management Studies*, Vol. 42, No. 6, pp. 1101-1121.